

Best Technology Provider

INTELLIGENT
INSURER
GLOBAL
AWARDS
2014

Winner: CATEX

Specialist re/insurance software firm, CATEX was recognised as the top technology provider by our survey respondents, scoring 6.4, and followed by Oracle at 6.17.

Commenting on CATEX's service proposition, one respondent said "CATEX's priority is to be of service to their clients as much as humanly possible. They design new features to meet the needs of their client and deliver truly top notch service."

CATEX was commended by a variety of respondents for the strength of its customer service. The firm was also recognised for its software solutions, with one of those surveyed stating that "Data Vera and PivotPoint are highly efficient improvements to the industry," while others praised its innovative software capabilities. Another respondent described CATEX's offering as delivering "highly adaptive software and great client service".

CATEX is a specialised developer and provider of web-based insurance and reinsurance systems, maintaining a reinsurance software platform that processes more than \$4.5 billion annually in premium and claim activity.

Second-placed Oracle was highly commended by our respondents, who recognised the company's strengths in IT solutions and its international capabilities.

Xchanging was also highly regarded by the industry, receiving a score of 6.06 in our survey. It was described as being "innovative and client-need focused" by one of those surveyed, while another said it was grappling with the unenviable task of "trying to sort out the London market".

SAS placed fourth, with a score of 6.05, with those surveyed able to point to the quality service experience they have known working with the firm.

Ebix was ranked fifth in the survey, with one of those surveyed describing its services as the "transformation of files for a more tech-savvy perspective."

The companies in the shortlists seen here were selected based on the first stage of the research, conducted via phone interviews and open online polls.

Respondents were asked to name two companies they regard highly in this category. They were then asked to give details of why they had chosen these firms.

The shortlist for this category reflects the companies mentioned the most frequently.

The researchers then approached the market a second time and, using this shortlist presented in a random order, asked respondents to score each company out of ten based on how they perceive the quality of the products, services and expertise of each. It is the results of this part of the survey that are shown here.

More than 500 respondents took part in each part of the survey respectively.

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